

## How Cookies are used by Nimbus Digital Solutions Ltd

Our website uses cookies which help us to provide you with a good experience when you browse our site and also allows us to improve it.

Cookies cannot be used to identify you personally. These pieces of information are used to improve services for you through, for example:

- enabling a service to recognise your device so you don't have to give the same information several times during one task
- recognising that you may already have given a username and password so you don't need to do it for every web page requested
- measuring how many people are using services, so they can be made easier to use and there's enough capacity to ensure they are fast
- analysing data to help us understand how you use our services so we can improve them

Cookies are stored in the computer's memory only during your browsing session and are automatically deleted from your computer when the browser is closed.

These cookies usually store a session ID that is not personally identifiable to users, allowing you to move from page to page without having to log-in repeatedly.

Session cookies are never written on the hard drive and they do not collect any information from your computer. Session cookies expire at the end of your browser session and become no longer accessible after the session has been inactive for a specified length of time, usually 20 minutes.

## Our use of third party Cookies

We use third party cookies which allow us to help us improve the usability of our website, the type of information gathered relates to data such as the amount of time spent on the website and the page visited. Two examples are highlighted below but other cookies may be used to carry out similar functions.

- **Google Analytics.** We use Google Analytics to help us collect and assess information about website use. Google Analytics stores information such as which pages you visit, how long you are on the site, how you got here and what you click on. The information is anonymous and cannot be used to identify you. For further details see [Google Analytics use of data](#).
- **Hotjar.** We use a service called Hotjar to understand how you and other users navigate around the pages on our site, the data recorded for this is anonymous. For further details see [Hotjar use of data](#).

## How to opt out of cookies

Our website requires cookies enabled, our cookies don't give us or anyone else access to your personal data. If you choose to reject cookies then you won't be able to use this website.

You can use your browser to delete and reject cookies. There are instructions on how to delete cookies and how to control cookies on the ['About Cookies' website](#).